

# Medical Clinics: Cleaning Challenges and Solutions



It is critical that medical clinics maintain a clean environment to run their daily operations. When clinics fail to maintain cleanliness standards, patients and staff simply get sick. Hospital Acquired Infections spread easily, while the short and long term financial impacts are significant.

Clinic managers are often faced with the challenge of choosing the right out sourced medical cleaning company or having a properly staffed in house operation.

## **Five Cleaning Challenges Medical Clinics Face**

## 1-Your Outsourced Cleaning Companies Fail to Keep Your Clinics Clean

Too often, cleaning companies take on cleaning medical clinics with little to no experience. Frequently they provide prices which are too good to be true. These companies clean with no customer specific detailed cleaning procedures, unsupervised cleaners and nonexistent corrective actions systems. This leads to the failure of out sourced cleaning companies. Small cleaning issues multiply over time, leaving your clinic dirty. This is compounded by poor / no communication of customer concerns to the cleaning teams.

### 2 – Emergency Cleaning - Due to Patients

Often, clinics are presented with patients with gastrointestinal illnesses and accidents happen. This can require the cleaning and de-contaminating of lobby chairs, carpets, floors, exam tables and at times ... entire rooms. In house staff can struggle to resolve these incidences due to time, equipment and proper OSHA bio hazard training.

#### **3 - Emergency Labor Requirements**

What happens when inclement weather, natural disasters and facility breakdowns require 25, 50 or 100 workers to be brought in or extra workers are needed at 2:00am? Clinic managers don't have the staffing resources necessary to resolve the situations and scramble to find solutions.

#### 4- Daily in House Cleaning and Labor Shortages

The daily cleaning of clinic exam rooms, nurses stations, offices, restrooms, dining areas and hallways can be challenging. The cleaning must be performed daily but at times there are just not enough cleaners with in house managed cleaning teams. Vacations and call outs of just a few cleaning staff can paralyze the best in house teams.

#### 5 - Periodic Clinic Maintenance Budgeting

It is not realistic to think that your nightly cleaning team can handle the detailed work needed to keep a clinic clean. The stripping and waxing, carpet shampooing, window cleaning and high dusting require special utility crews, who have the skill sets needed to perform these services. Too often, these services are not properly budgeted into the cleaning contracts, leaving clinic manager surprised when prices are provided after contracts are started.

# Call Us Today To Learn More: 203-697-9175 Ext (1)



# **Cleaning Solutions Clinic Managers Can Use**

Diversified Building Services has been providing cleaning solutions to clinic management teams for 30 years. We understand the challenges and can provide the needed solutions.

Our team cleans 800+ clinical exam rooms nightly

## **Nightly Clinic Cleaning Services**

- Cost Effective Monthly Rates
- Multi-Level Supervised Cleaning
- Comply with Joint Commission Standards
- Detailed Systems Approach Cleaning
- 5-7 Times a Week Services
- QC Inspections of Your Buildings
- Fast Corrective Actions Implemented
- Uniformed Workers
- Background Checks for Safety and Security
- Fully Insured & Simple Billing

## **Emergency Clean Up Services:**

- Body Fluid De-Contamination
- Virus and Bacterial Disinfecting
- Shampooing of Lobby Carpet and Chairs
- Electrostatic Sanitation of Entire Rooms
- Full Bio Hazzard Cleaning
- 24/7/365 Response
- OSHA Trained Workers

Hospitals, Community Health Centers, Multispecialty Groups, Orthopedic Centers, Dental Clinics and Ophthalmic clinics are just a few of our clients' facilities we cleannightly. With 30 year of experience, DBS has developed clinic specific cleaning procedures to ensure customer satisfaction. From quality green chemicals to specialized equipment, Diversified delivers on all the details.

## Clinic Labor Solutions-Starting \$20/hour

- Cost effective labor rates
- Planned scheduled shifts
- On demand request available
- Day porter services
- 1st shift cleaning
- 2nd shift cleaning 3rd shift cleaning
- On site supervisors and shift leaders
- · Set up and break down of tables/chairs for events
- Social events trash removal
- Pre, during, and post event clean up



# **Emergency Services** \$50/hour – Plus supplies

24/7/365 requests for disaster clean up or emergency services

## Periodic Special Cleaning – Request a Quote

Full service window, hard floors, carpeting, high dusting and special cleaning requests

## Call today or visit our website to learn how DBS can solve your clinic cleaning challenges

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